

# FY17 Q2 Autodesk – AutoCAD LT Offers

## Frequently Asked Questions (FAQ) for Customers

### BUY OR RENEW ONE AND GET ONE 50% OFF!

When you buy new or renew existing maintenance plan or subscription of AutoCAD LT or LT Family\*, you are eligible to receive up to 50% off the SRP of an additional annual subscription of AutoCAD LT® or LT Family\*.

### GENERAL INFORMATION

#### 1. What is the Autodesk FY17 Q2 AutoCAD LT Offers?

Customers who **buy** a new annual or multi-year subscription contract for AutoCAD LT or LT Family\* between May 7, 2016 and - July 22, 2016 (dates inclusive) are eligible to receive a discount of up to 50% off the SRP of an additional annual subscription of AutoCAD LT or LT Family\*. The lower priced promotion SKU for the additional annual subscription of AutoCAD LT or LT Family will be used.

Existing customers who **renew** an annual or multi-year maintenance plan or subscription contract for AutoCAD LT or LT Family\* between May 7, 2016 and - July 22, 2016 (dates inclusive) are eligible to receive a discount of up to 50% off the SRP of an additional annual subscription of AutoCAD LT or LT Family\*.

Conditions: The additional discounted subscription must be purchased at the same time as the renewal or new subscription. Note: Additional information on Autodesk renewal policies can be found [HERE](#).

\*Maya LT™ renewing customers are limited to only add an additional annual subscription of Maya LT.

#### 2. Where can customers learn more about the AutoCAD LT or LT Family offer?

[www.autodesk.com/campaigns/autocad-lt-2017-promo](http://www.autodesk.com/campaigns/autocad-lt-2017-promo)

#### 3. Where can customers learn more about subscription options?

Customers can go to [www.autodesk.com/subscription.com](http://www.autodesk.com/subscription.com) for more information about subscriptions

#### 4. What countries are eligible to participate?

The offer is available in the United States, Canada and Latin America\*

\*Brazil only participating May 7 – June 6, 2016 and Mexico is excluded from the offer, due to AutoCAD LT price changes.

#### 5. What products are eligible for the discount?

The additional annual or multi-year subscription of the following products are eligible for up to a 50% discount off the SRP when purchased at the same time of a new annual or multi-year subscription or an existing maintenance plan, annual or multi-year subscription contract renewal of the following products.

- Autodesk® AutoCAD® LT/LT, for Mac
- Autodesk® Inventor® LT™
- Autodesk® AutoCAD® Inventor®,LT™ Suite
- Autodesk® Revit® LT™
- Autodesk® AutoCAD® Revit® LT™ Suite
- Autodesk® Maya LT™ limited to only add an additional annual subscription of Maya LT.

#### 6. How many discounted AutoCAD LT or LT Family products can be purchased?

Customers are eligible to purchase one additional annual subscription of any of the products from the list in question #5 at the discounted price for each new annual or multi-year subscription purchased or each maintenance plan or annual or multi-year subscription renewed. There are no maximum limitations.

- 7. Is it required that all of AutoCAD LT or LT Family subscription on the contract be renewed in order to receive the discount on the additional annual subscription of AutoCAD LT or LT Family?**  
Yes, customers must renew all of their existing subscriptions on the contract **or** replace them with a different term or user in order to be eligible for this offer.
- 8. What about buying or renewing a multi-year AutoCAD LT or LT Family product?**  
Customers buying new multi-year subscriptions or renewing multi-year maintenance plans or subscriptions are eligible to receive up to 50% promotion discount on an additional annual subscription only.
- 9. Are the discounts available for both subscription with single-user access and subscription with multi-user access?**  
Discounts are only available for single-user, annual subscriptions since multi-user subscriptions are not available for AutoCAD LT or LT Family products.
- 10. Are the discounts available for subscriptions with either Basic Support or Advanced Support?**  
Yes. The offers apply to subscription with either Basic or Advanced Support, however all LT Family products except for Maya LT, are available only with Advanced Support now.
- 11. Are the discounts available to customers renewing either subscription or maintenance plans renewals?**  
Yes. Renewing subscription or a maintenance plan qualifies a customer for this offer.
- 12. Can the offers be combined with each other or any other offers?**  
No. The offers may not be combined with each other or with any other discounts, promotions, or other incentives offered by Autodesk unless specified. Customers are eligible to receive the Multi-year discount and still qualify to purchase the additional annual subscription of AutoCAD LT or LT Family at the promotional price.
- 13. Are Named Accounts eligible to participate in the promotion?**  
Discounts offered by Autodesk under these offers cannot be combined with any discounts provided by Autodesk to contracted accounts according to any relevant agreements (Example: Extra Territory Rights – ETRs are not inclusive of this promotion). Named Accounts may choose to select either the contracted discount **OR** the promotional discount, but not both.
- 14. Where can customers get pricing on the Q2 AutoCAD LT Offers?**  
Customers should contact their local reseller for pricing or find a local reseller [HERE](#).

\*Maya LT customers are limited to only add an additional annual subscription of Maya LT.

AUTODESK RESERVES THE RIGHT TO CANCEL, SUSPEND OR MODIFY PART OR THIS ENTIRE PROMOTION AT ANY TIME WITHOUT NOTICE, FOR ANY REASON IN ITS SOLE DISCRETION. PRICES FOR AUTODESK SOFTWARE ARE SUBJECT TO CHANGE AND MAY VARY BY COUNTRY.

Offer subject to reseller participation. Channel partners are independent and free to set their own prices. Reseller prices may vary. Autodesk, the Autodesk logo, , Autodesk® AutoCAD® LT/ LT for Mac, Autodesk® Revit® LT™, Autodesk® AutoCAD® Revit® LT™ Suite, Autodesk® Inventor® LT™, and Autodesk® AutoCAD® Inventor® LT™ Suite, are registered trademarks or trademarks of Autodesk, Inc., and/or its subsidiaries and/or affiliates in the USA and/or other countries. All other brand names, product names, or trademarks belong to their respective holders. Autodesk reserves the right to alter product and services offerings, and specifications and pricing at any time without notice, and is not responsible for typographical or graphical errors that may appear in this document.

© 2016 Autodesk, Inc. All rights reserved.