

# VMware vCloud® Hybrid Service™

## Get your first month free!



vCloud Hybrid Service

If you are a new customer purchasing a VMware vCloud Hybrid Service subscription greater than one (1) month during the promotion period, you will receive the first month at no charge. In addition, you have the right to cancel your service within the first 30 days, with no penalty.

Your order must be placed between June 1, 2014 and September 15, 2014 to qualify.

### First Month Free

- Applies to vCloud Hybrid Service: [Dedicated Cloud](#), [Virtual Private Cloud](#), [Disaster Recovery](#)
- Your subscription service contract must be greater than one (1) month
- Offer applies to all subscription capacity included in your initial order
- Applies only to your new subscription services orders. Offer will not apply to your renewal orders
- You may choose prepaid or monthly payment terms
- You will be responsible for metered, overage or usage-based component charges such as Microsoft licenses out of our catalog during the first month
- This offer does not apply to your ELA (Enterprise License Agreement) orders

### Cancellation Within First 30 Days

- You are required to submit a formal notice of cancellation up to 11:59pm PST of the 29th day of the new service term. If this date is on a weekend day, you must provide notice on or before the prior Friday. Notice is made through a My VMware Service Request or by calling VMware Support at 1-877-486-9273.
- Upon qualified cancellation, a credit memo may be issued for any of your invoiced subscription fees (most commonly with Prepaid subscriptions). Future recurring billing periods for the term will end.
- You remain financially responsible for usage-based fees incurred prior to qualified cancellation.
- Cancellation is for the entire Subscription and is not a point to modify or reduce capacity
- If you cancel after the first 30 days, you will be subject to the standard cancellation policy as outlined in the vCloud Hybrid Service Description and Terms of Service. <http://vcloud.vmware.com/legal>

If you have any questions on this promotion or on VMware vCloud Hybrid Service, please contact your VMware Sales or Partner representative.