

Softchoice S.A.F.E. Hardware Removal -10 Requirements for Electronics Recyclers-

Our goal is to provide customers with safe and environmentally responsible solutions for their end-of-life electronics. To this end, Softchoice will ONLY partner with electronic recyclers that meet the "Secure and Friendly to the Environment" (S.A.F.E) requirements established in this document.

No Landfill

DO NOT send any hazardous end-of-life electronics (EOLE) to solid waste landfills or incinerators for disposal or energy recovery, either directly or through intermediaries.

2. No Export

Comply with the Basel Action Networks' Pledge of True Stewardship and DO NOT export any EOLE to other countries, either directly or through intermediaries, throughout final disposition.

3. <u>Downstream Auditing</u>

Provide proof that the entire recycling chain, including downstream intermediaries and recovery operations (e.g. smelters), are meeting all applicable environmental (EPA) and health regulations.

4. Hazardous Handling

Follow appropriate procedures for the removal and disposal of hazardous components such as mercury lamps, leaded glass and batteries from all EOLE products before further processing.

5. Environmental Management System

Possess and maintain an "Environmental Management System" that is certified (ISO 14001) or otherwise adequate for the nature and size of the company's operations, and ensures adequate control over the environmental impacts associated with the facilities operations.

6. Secure Data Handling

Offer data destruction services that meet all Federal Government Security/Data-wiping standards (DOD/RCMP) and provide written or video certification.

Indemnification

Offer asset tagging and proof of destruction at a serial number level for recycled hardware to ensure indemnification against data security and environmental liabilities.

8. Industry Registration

Are registered members of the International Association of Electronics Recyclers (IAER) or the Institute of Scrap Recycling Industries (ISRI).

Prison Labor

DO NOT use prison labor or send any EOLE to prisons to be dismantled or recycled either directly or through intermediaries.

10. Proof of Insurance

Possess Comprehensive or Commercial General Liability Insurance including coverage for bodily injury, property damage, complete operations and contractual liability.