

McAfee Security Protect Plus Program

Licensing That's Adaptable
to the Way You Do Business



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Company Overview



Network Associates® creates best-of-breed security solutions that span large enterprises, governments, small- and medium-sized businesses, and consumers. Network Associates offers in-depth protection—from the network core to perimeter defense to complete desktop security—through two families of products: McAfee® System Protection Solutions, securing desktops and servers, and McAfee Network Protection Solutions, ensuring the protection and performance of the corporate network.

More information about Network Associates and its products, services, sales, customer service, and technical support can be found online at: www.mcafeesecurity.com.

McAfee Security Has Complete, Best-of-Breed Solutions

The McAfee Protection-in-Depth™ Strategy lets you manage the security, availability, and performance of your technology infrastructure, from the network core to perimeter defense to complete desktop security. This strategy is built on best-of-breed hardware and software, and comprises two solution families: McAfee Systems Protection Solutions and McAfee Network Protection Solutions.

McAfee System Protection Solutions

McAfee System Protection Solutions secure all layers of the desktop, server systems, and applications. Best-of-breed system protection solutions in the portfolio include: McAfee VirusScan®; McAfee ThreatScan™ for desktop vulnerability assessment; McAfee Enterecept® for system intrusion prevention; and McAfee Security SpamKiller® powered by McAfee SpamAssassin™ for blocking unsolicited e-mail. These products are all centralized around McAfee ePolicy Orchestrator® (ePO™), which delivers policy management and reporting of both McAfee and third-party security solutions.

McAfee Network Protection Solutions

McAfee Network Protection Solutions protect both large and smaller distributed networks from attacks. Best-of-breed network protection solutions in the portfolio include: the Sniffer® Network Protection Platform for performance management and fault identification; InfiniStream™ Security Forensics for security forensics on network activity; the Network Performance Orchestrator™ (nPO™) solution for reporting and managing network activity; and McAfee IntruShield® for network intrusion prevention.

McAfee Security Protect Plus Program Overview

McAfee Protect Plus is a licensing program that provides customers with the flexibility of buying whenever it suits them best. In this way, it literally adapts to the way each of our customers does business. Available for companies of all sizes, McAfee Protect Plus makes it easier for companies to protect their networks from the edge to the core, while enjoying the benefits and price advantages of a volume-licensing program. And it comes bundled with PrimeSupport Priority Plus. This proprietary support program provides customers with one year of unlimited, world-class 24/7 technical support and software maintenance and ensures the highest levels of customer satisfaction.

In short, the McAfee Security Protect Plus Program sets a new standard for ease of doing business when customers license our best-of-breed McAfee Security System Protection Solutions. That's the benefit of adaptable licensing; that's the power of the McAfee Security Protect Plus Program.

Two Volume Purchase Options: The McAfee Security Protect Plus Program Gives Customers a Choice

The McAfee Security Perpetual Plus Program

This perpetual licensing program is designed for businesses of all sizes. Specifics include:

- Available from eleven nodes upward
- Offers perpetual license bundled with one year of PrimeSupport Priority Plus and hardware (appliances)
- McAfee reorder and cotermination features
- Ten volume price bands
- Applies to McAfee Security software and hardware solutions (appliances)

The McAfee Security Subscription Plus Program

This two-year subscription program is suited for larger companies. Specifics include:

- Available from 2,001 nodes upward
- Offers two-year subscription license bundled with one year of PrimeSupport Priority Plus
- McAfee reorder and cotermination features
- Three volume price bands
- Applies to McAfee Security software solutions only

Key Program Features and Benefits for End Users

McAfee Protect Plus adapts to the way our customers do business.

- Cotermination for easier asset management
- Fulfillment is available through the Network Associates partner of choice
- One program for software and hardware (appliances), with its consistent terms and conditions, provides easier management

McAfee Protect Plus provides greater value for the dollar.

- Special pricing for government and educational institutions
- Designed to enable companies of any size to take advantage of volume discounts
- McAfee reorder feature enables customers to purchase additional software licenses at their highest previous volume discount band

McAfee Protect Plus comes bundled with PrimeSupport Priority Plus, ensuring the highest levels of customer satisfaction.

- One year of unlimited, world-class 24/7 technical support and software maintenance comes standard with all licensed products

McAfee Security Protect Plus Program Overview

Key Program Features and Benefits for Partners: It's Easier to Do Business With McAfee Security

McAfee Protect Plus provides unmatched value and flexibility for your customers.

- Cost-effective, flexible volume licensing program adapts to the way your customers do business

McAfee Protect Plus is differentiated from our competitors' licensing programs.

- Hardware appliances and software are available under one program
- Every license comes bundled with one year of renewable PrimeSupport Priority Plus

McAfee Protect Plus simplifies fulfillment of McAfee Security solutions.

- The number of SKUs has been greatly reduced; there are ten volume discount bands
- All McAfee Security solutions are under one program with consistent terms and conditions

McAfee Protect Plus provides enhanced revenue opportunities.

- Enables partners to more easily cross-sell and up-sell to existing customers
- Can be sold to companies of all sizes

PrimeSupport Priority Plus: Bundled for Worry-Free Protection

PrimeSupport Priority Plus adds tremendous value to our licensing program by guaranteeing that every customer benefits from unlimited, world-class 24/7 technical support and software maintenance for the first year.

PrimeSupport Priority Plus provides customers with priority telephone access to Network Associates' experienced tech-

nical support team. After business hours, English telephone access is available for emergency product assistance when critical operations are affected.

PrimeSupport Priority Plus also provides customers with entitlement to upgrades, updates, and DAT files. Customers can purchase additional one-year increments.

The Transition: Available January 19, 2004

Both McAfee Security Protect Plus Programs—Perpetual Plus and Subscription Plus—will be available January 19, 2004 and will replace McAfee's stand-alone perpetual license and PrimeSupport offering for McAfee point products and suite solutions.

The McAfee Security Subscription Plus Program replaces McAfee's current subscription licenses and PrimeSupport offering for McAfee point products and suite solutions and is available for 2,001-plus nodes.

Please note that migration rules may vary slightly from region to region. Please contact your Network Associates sales associate with questions.

Customers are able to purchase McAfee stand-alone perpetual licenses and current subscription licenses until March 31, 2004. Following March 31, 2004, the McAfee Security Perpetual Plus Program is available for software license procurement needs for companies of all sizes. The McAfee Security Subscription Plus Program is available for software license procurement for enterprise companies.

PrimeSupport Service Portal, Connect, Priority, and Enterprise SKUs are available until April 1, 2005 with a valid grant number. Customers who have purchased McAfee stand-alone perpetual licenses are able to purchase a maximum of two years up front to extend their investment through a minimum three-year total cost of ownership. Valid grant numbers are required.

McAfee Security Protect Plus Program Overview

Placing Your Order: It's Never Been Easier

Customers are free to purchase from the Network Associates partner of their choice. Information needed at the time of order is: company name, customer contact name, phone number, and e-mail address; SKU; product name; and number of nodes.

Within forty-eight hours of receiving an order, Network Associates will send a grant letter out to the customer, confirming the details of the product purchased and the license terms. This letter will be used to validate access to software online. Software fulfillment can be completed through a free media kit or a software download.

McAfee Security Perpetual Plus Program Overview

Available from eleven nodes upward, Perpetual Plus is a simple licensing program that provides our customers with the flexibility of buying whenever it suits them best. In this way, it adapts to the way each customer does business, providing unmatched asset management. And it comes bundled with PrimeSupport Priority Plus, which provides customers with one year of unlimited, world-class 24/7 technical support and software maintenance. In short, McAfee Security Perpetual Plus makes it easier for companies of all sizes to protect their organizations from the edge to the core of their networks.

Key Program Features and Benefits

Perpetual Plus adapts to the way our customers do business.

- No contracts and the flexibility of buying as needed increase the ease of doing business
- Cotermination for easier asset management
- Fulfillment is available through the Network Associates partner of choice
- One program for software and hardware (appliances), with consistent terms and conditions, provides easier management

Perpetual Plus provides greater value for the dollar.

- Special pricing for government and educational institutions
- Designed to enable companies of any size to take advantage of volume discounts
- McAfee reorder feature enables customers to purchase additional software licenses at their highest previous volume discount band

Perpetual Plus comes bundled with PrimeSupport Priority Plus, ensuring the highest levels of customer satisfaction.

- One year of unlimited, world-class 24/7 technical support and software maintenance comes standard with all licensed products and is renewable during the license term

Target Audience

The target audience for the McAfee Security Perpetual Plus Program is any customer that needs protection for eleven nodes or more—small, medium, and large enterprises alike.

Volume Purchase Bands

<i>Band</i>	<i>Number of Nodes</i>
A	11–25
B	26–50
C	51–100
D	101–250
E	251–500
F	501–1,000
G	1,001–2,000
H	2,001–5,000
I	5,001–10,000
J	10,001+

The McAfee Reorder Feature: Lock In the Savings

Our differentiated reorder feature provides customers with the advantage of purchasing additional software licenses at their highest previous volume discount band. Reorder guidelines are as follows:

- Customers are responsible for using the most appropriate license grant number
- Minimum of five nodes
- Reorders utilize the SKU of the band being honored
- A valid license grant number is required
- The license grant number can be utilized for two years to reorder
- Reorders are honored within the country of original purchase
- Reorders are honored for the entity that established the band level
- The McAfee reorder feature provides the customer the highest previous volume band discount but does not guarantee the actual SKU price

McAfee Security Perpetual Plus Program Overview

PrimeSupport Priority Plus: More Value, Less Worry

PrimeSupport Priority Plus comes bundled with every Perpetual Plus license and offers one year of:

- Unlimited, world-class 24/7 technical support and incident protection
- Online access to all software updates and new version releases
- Unlimited toll-free telephone and e-mail access to Network Associates' experienced technical support team
- Priority access during business hours for any priority technical support
- Priority access after business hours to English telephone support when critical operations are affected (after-hours response within one hour)
- Entitlement to upgrades, updates, and DAT files

Customers can purchase additional one-year increments of PrimeSupport Priority Plus. Please note that late renewal of PrimeSupport Priority Plus will require the renewal entitlement start date and end date to be backdated to the original expiration date. An additional out-of-support fee may apply.

Cotermination of PrimeSupport: Improving Asset Management

Cotermination of PrimeSupport Priority Plus allows multiple second-year support renewals for the same product to end on the same date and improved asset management. The following guidelines apply:

- Cotermining occurs when the second year of PrimeSupport is being renewed

- A valid license grant number is required
- The end date is required
- Orders must utilize the appropriate product's one-year PrimeSupport Priority Plus SKU for the renewal quantity
- The number of nodes being renewed determines the volume price band for PrimeSupport
- The price for PrimeSupport is prorated in full months
- Requires Network Associates Discount Authorization Form

PrimeSupport Enterprise Plus: A Premium Level of Support

To further enhance support, customers can upgrade to PrimeSupport Enterprise Plus. This premium support program gives customers a comprehensive and efficient way to get the most out of their investment in McAfee Security software.

As part of the McAfee Protection-in-Depth Strategy, PrimeSupport Enterprise Plus offers a variety of valuable service options that are available for the lifecycle of the product and that provide the technical support and software maintenance needed to ensure that all McAfee System Protection and Network Protection Software solutions are functioning optimally. Specifically, PrimeSupport Enterprise Plus provides:

- Priority access after hours for critical business technical support (for emergencies, response time varies by method of engagements: pager within thirty minutes, voicemail within one hour, e-mail within four hours)
- Assigned technical support engineer
- Telephone-assisted support operations

McAfee Security Perpetual Plus Program Overview

Applicable McAfee Security Products for the McAfee Security Perpetual Plus Program

McAfee Active Client Security
McAfee Active Threat Protection
McAfee Active Virus Defense
McAfee Active VirusScan
McAfee Desktop Firewall™
McAfee ePolicy Orchestrator
McAfee eXtended Policy Support Add-on
McAfee GroupShield® for e-mail servers with ePO
McAfee PortalShield™ for SharePoint
McAfee SecurityShield for Microsoft® ISA Server (FCS Mar. 04)
McAfee Small Business Editions
McAfee SpamKiller for Microsoft Exchange with ePO
McAfee SpamKiller for Lotus Domino with ePO
McAfee SpamKiller for SecurityShield (FCS Mar. 04)
McAfee SpamKiller Appliance anti-spam software
McAfee Total Virus Defense®
McAfee Virex® for Macintosh
McAfee VirusScan for NETapp
McAfee VirusScan Suite
McAfee VirusScan PDA with ePO
McAfee WebShield® Appliances
McAfee WebShield Appliances anti-virus software
McAfee SpamKiller Appliance anti-spam software
McAfee WebShield SMTP for NT
McAfee WebShield for Solaris

Purchase Order Information

When placing an order, customers will need to provide the following information: company name, customer contact name, phone number, and e-mail address; SKU; product name; and number of nodes.

First-Time Orders

A minimum purchase of eleven nodes is required to enter the McAfee Security Perpetual Plus Program. Software fulfillment can be completed through a free-of-charge media kit and/or a software download.

Renewals of PrimeSupport Priority Plus

PrimeSupport can be purchased in additional one-year increments with a valid grant number.

Grant Letters

A Network Associates grant letter will be sent to customers within forty-eight hours of receiving the purchase order. The grant letter confirms the details of the product purchased and the license terms, and is used to validate access to software online.

McAfee Security Perpetual Plus Program Overview

Order Examples

Example 1

On June 1, 2004, a customer purchases 100 nodes of McAfee Total Virus Defense Perpetual Plus Licenses plus one-year PrimeSupport Priority Plus. On Oct 1, 2004, that customer purchases an additional 50 nodes of McAfee Total Virus Defense Perpetual Plus Licenses plus one-year PrimeSupport Priority Plus and wants his or her second year of PrimeSupport Priority Plus support for both purchases to coterminate.

- Customer places an order for 100 nodes of one-year PrimeSupport Priority Plus for McAfee Total Virus Defense
- Utilize the Band C SKU
- Reference the original grant number of the 100-node license order
- The start date is June 1, 2005 and the end date is September 30, 2005
- Reference end date of 09302005
- Prorated to reflect a 4-month price
- Discount Authorization Form is required
- Going forward, the customer would renew 150 nodes of PrimeSupport Priority Plus for McAfee Total Virus Defense

The customer would be quoted:

<i>Product</i>	<i>Order Qty</i>	<i>Band</i>	<i>Reorder Qty</i>	<i>Band</i>
100 nodes of McAfee Total Virus Defense	100	C	50	C

Example 2

In March, a company places an order for 100 nodes (Band C) of McAfee Active Virus Defense. The following June, the same customer orders an additional 10 nodes.

The customer would be quoted:

<i>Product</i>	<i>Order Qty</i>	<i>Band</i>	<i>Reorder Qty</i>	<i>Band</i>
McAfee Active Virus Defense Valid grant number required	100	C	10	C

Example 3

In February, a customer places an order for 1,500 nodes (Band G) of McAfee Active VirusScan Suite. In April, that customer orders 100 additional nodes.

The customer would be quoted:

<i>Product</i>	<i>Order Qty</i>	<i>Band</i>	<i>Reorder Qty</i>	<i>Band</i>
McAfee Active VirusScan Suite Valid grant number required	1,500	G	100	G

McAfee Security Subscription Plus Program Overview

McAfee Security Subscription Plus provides a two-year subscription license combined with the benefits of a volume license program. The two-year subscription license is bundled with PrimeSupport Priority Plus, which provides customers with one year of unlimited, world-class 24/7 technical support and software maintenance. In short, McAfee Security Subscription Plus makes it easier for enterprise companies to protect their organizations from the edge to the core of their networks.

Key Program Features and Benefits: The Flexibility and Value of Subscription Licensing

Subscription Plus adapts to the way our customers do business.

- No contracts and the flexibility of buying as needed increase the ease of doing business
- Cotermination feature improves asset management
- Fulfillment is available through the Network Associates partner of choice
- Provides another license option for large companies
- Enables companies to manage licensing on a fixed-term basis

Subscription Plus provides greater value for the dollar.

- Special pricing for government and educational institutions
- McAfee reorder feature enables customers to purchase additional software licenses at their highest previous volume discount band

Subscription Plus comes bundled with PrimeSupport Priority Plus, ensuring the highest levels of customer satisfaction.

- One year of unlimited, world-class 24/7 technical support and software maintenance comes standard with all licensed products and is renewable during the

license term. The second year of PrimeSupport can be purchased at any time during the two-year subscription license term

Target Audience

The target audience for the McAfee Security Subscription Plus Program is any large customer that needs protection for 2,001-plus nodes.

Volume Purchase Bands

<i>Band</i>	<i>Number of Nodes</i>
H	2,001–5,000
I	5,001–10,000
J	10,001+

The McAfee Reorder Feature: Lock In the Savings

Our differentiated reorder feature provides customers with the advantage of purchasing additional software licenses at their highest previous volume discount band. Reorder guidelines are as follows:

- Customers are responsible for using the most appropriate license grant number
- Minimum of five nodes
- Reorders utilize the SKU of the band being honored
- Reorders are for any license products on the McAfee Security Subscription Plus Program price list
- The license grant number can be used to place a reorder purchase for two years from the initial license grant date
- Reorders are honored within the country of original purchase
- Reorders are honored for the entity that established the band level

McAfee Security Subscription Plus Program Overview

- The McAfee reorder feature provides the customer the highest previous volume band discount but does not guarantee the actual SKU price

PrimeSupport Priority Plus: More Value, Less Worry

PrimeSupport Priority Plus comes bundled with every Subscription Plus license and offers one year of:

- Unlimited, world-class 24/7 technical support and incident protection
- Online access to all software updates and new version releases
- Unlimited toll-free telephone and e-mail access to Network Associates' experienced technical support team
- Priority access during business hours for any priority technical support
- Priority access after business hours to English telephone support when critical operations are affected (after-hour response within sixty minutes)
- Entitlement to upgrades, updates, and DAT files

Cotermination of Subscription Licenses: Improving Asset Management

The cotermination option allows customers with multiple subscription licenses for the same product purchased over various time periods to end on the same date.

- Cotermining occurs when there are additional subscription license purchases
- Cotermining a second subscription license purchase can also utilize the reorder feature
- A valid grant number is required
- The new end date is required
- The price is prorated in full months
- A Network Associates Discount Authorization Form is required

PrimeSupport Enterprise Plus: A Premium Level of Support

To further enhance support, customers can upgrade to PrimeSupport Enterprise Plus. This premium support program gives customers a comprehensive and efficient way to get the most out of their investment in McAfee Security software.

As part of the McAfee Protection-in-Depth Strategy, PrimeSupport Software offers a variety of valuable service options that are available for the lifecycle of the product and that provide the technical support and software maintenance needed to ensure that all McAfee System Protection and Network Protection Software solutions are functioning optimally. Specifically, PrimeSupport provides:

- Priority access after hours for critical business technical support (for emergencies, response time varies by method of engagements: pager within thirty minutes, voicemail within one hour, e-mail with four hours)
- Assigned technical support engineer
- Telephone-assisted support operations

Applicable McAfee Security Products for the McAfee Security Subscription Plus Program

McAfee Active Client Security
 McAfee Active Threat Protection
 McAfee Active Virus Defense
 McAfee Active VirusScan
 McAfee Desktop Firewall
 McAfee ePolicy Orchestrator (ePO)
 McAfee eXtended Policy Support Add-on
 McAfee GroupShield for e-mail servers with ePO
 McAfee PortalShield for SharePoint
 McAfee SecurityShield for Microsoft ISA Server (FCS Mar. 04)
 McAfee SpamKiller for Microsoft Exchange with ePO
 McAfee SpamKiller for Lotus Domino with ePO
 McAfee SpamKiller for SecurityShield (FCS Mar. 04)
 McAfee Total Virus Defense
 McAfee Virex for Macintosh
 McAfee VirusScan for NETapp

McAfee Security Subscription Plus Program Overview

McAfee VirusScan Suite
McAfee VirusScan PDA with ePO
McAfee WebShield SMTP for NT
McAfee WebShield for Solaris

Purchase Order Information

When placing an order, customers will need to provide the following information: company name, customer contact name, phone number, and e-mail address; SKU; product name; and number of nodes.

First-Time Orders

A minimum purchase of 2,001 nodes is required to enter the McAfee Security Subscription Plus Program. Software fulfillment can be completed through a free-of-charge media kit and/or a software download.

Second-Year PrimeSupport

At any time during the subscription license term, the second year of PrimeSupport Priority Plus must be purchased to enable the customer continued technical support and access to software updates, DAT files, and

upgrades. The second year of PrimeSupport Priority Plus will coterminate to the end of the subscription license term. The valid license grant number of the subscription license purchase must be referenced.

Unrenewed Subscription Licenses

When a subscription license expires and is not renewed prior to the end of the subscription period, continued installation of the product is not permitted.

Subscription License Renewal Policy

Late renewal of McAfee Subscription license products will require the renewal entitlement start date and end date to be backdated to the original expiration date. An additional out-of-support fee may be applied.

Grant Letters

A Network Associates grant letter will be sent to customers within forty-eight hours of receiving the purchase order. The grant letter confirms the details of the product purchased and the license terms, and is used to validate access to software online.

McAfee Security Subscription Plus Program Overview

Order Examples

Example 1

In April, a customer places an order for 2,700 nodes of McAfee Active Virus Defense. In August, the customer orders 500 nodes of McAfee SpamKiller for Microsoft Exchange.

The customer would be quoted:

Product	Order Qty	Band
McAfee Active Virus Defense	2,700	H
McAfee SpamKiller for Microsoft Exchange Valid grant number is required	500	H

Example 2

The customer has a multiple site network with 2,550 (Band H) desktops, 15 servers, and 600 mobile users and is interested in McAfee Active Virus Defense. The total node count for this organization is 3,165 (2,550+15+600).

The customer would be quoted:

Product	Order Qty	Band
McAfee Active Virus Defense	3,165	H

Example 3

In May 2003, the customer purchased 2,500 nodes of McAfee Active Virus Defense Subscription Plus 2:1P (two-year subscription license, plus one year of PrimeSupport Priority Plus) licenses. In August 2003, the same customer purchases additional 50 nodes of McAfee Active Virus Defense Subscription 2:1P licenses.

The additional 50-node subscription 2:1P price is prorated to reflect the full twenty-one months to coterminate with the initial purchase. The original grant number and the end dates must be referenced. The same grant number validates this order as a reorder.

For the second year of PrimeSupport Priority Plus, utilizing one-year Priority Plus SKU, 2,550 nodes can be purchased at Band H and coterminated to end in May 2005. The original grant number must be referenced.

The customer would be quoted:

Product	Order Qty	Band	Reorder Qty	Band
McAfee Active Virus Defense Subscription Plus 2:1P Valid grant number is required	2,500	H	50	H

New Program Comparison

McAfee Security Protect Plus Program

	McAfee Security Perpetual Plus Program	McAfee Security Subscription Plus Program
<i>Overview</i>	Available from eleven nodes upward, the McAfee Security Perpetual Plus program is an enhanced volume license program providing customers with multiple volume discount bands, world-class technical support, and the ability to place reorders for license products.	The McAfee Security Subscription Plus Program is an enhanced volume license program providing enterprise (2,001-plus nodes) customers with the flexibility of subscription licensing.
<i>License Types Offered</i>	Perpetual License bundled with one year of PrimeSupport Priority Plus.	Two-year Subscription License bundled with one year of PrimeSupport Priority Plus.
<i>Procurement Process</i>	Transactional. Customer's initial order sets the band level.	Transactional. Customer's initial order sets the band level.
<i>Scope</i>	The McAfee Security Perpetual Plus Program is available to customers regionally. The reorder option is available to the entity that established the band level.	The McAfee Security Subscription Plus Program is available regionally. The reorder option is available to the entity that established the band level.
<i>Customer Profile</i>	Businesses of any size, corporate as well as education and government entities.	Medium to large businesses, corporate as well as education and government entities.
<i>Price Bands</i>	Band A 11–25 Band B 26–50 Band C 51–100 Band D 101–250 Band E 251–500 Band F 501–1,000 Band G 1,001–2,000 Band H 2,001–5,000 Band I 5,001–10,000 Band J 10,001+	Band H 2,001–5,000 Band I 5,001–10,000 Band J 10,001+
<i>Minimum Order</i>	Yes: Eleven nodes. Appliances sold in units of one.	Yes: 2,001 nodes.
<i>Reorders</i>	Yes: A minimum of five nodes. Appliances can be ordered in quantities of one; customer has the ability to utilize a license grant number for two years to reorder license products.	Yes: A minimum of five nodes. Customer has ability to utilize a license grant number for two years to reorder license products.
<i>Products Offered</i>	McAfee Security anti-virus software, McAfee WebShield e250, e500, and e1000 Appliances, and relative appliance software.	McAfee Security anti-virus software.
<i>PrimeSupport</i>	PrimeSupport Priority Plus: 24/7 technical support and software maintenance; PrimeSupport Enterprise Plus: Assigned ESAM.	PrimeSupport Priority Plus: 24/7 technical support and software maintenance; PrimeSupport Enterprise Plus: Assigned ESAM.
<i>Media Delivery</i>	Free media packs acquired separately, or products available for download.	Free media packs acquired separately, or products available for download.

New Program to Legacy Offering Comparison

McAfee Security Protect Plus Program

	McAfee Security Perpetual Plus Program	McAfee Security Subscription Plus Program	Classic McAfee Perpetual License Offering*	Classic McAfee Subscription License Offering*
Overview	Available from eleven nodes upward, the McAfee Security Perpetual Plus program is an enhanced volume license program providing customers with multiple-volume discount bands, world-class technical support, and the ability to place reorders for license products.	The McAfee Security Subscription Plus Program is an enhanced volume license program providing enterprise (2,001-plus nodes) customers with the flexibility of subscription licensing.		
License Types Offered	Perpetual License bundled with one year of PrimeSupport Priority Plus.	Two-year Subscription License bundled with one year of PrimeSupport Priority Plus.	Perpetual License sold as a stand-alone product.	Two-year Subscription term licenses combined with one year of PrimeSupport.
Procurement Process	Transactional. Customer's initial order or largest node order sets the band level for reorder or subsequent purchases.	Transactional. Customer's initial order or largest node order sets the band level for reorder or subsequent purchases.	Transactional. Number of nodes per purchase order sets the band level for the product on that order.	Transactional. Number of nodes per purchase order sets the band level for the product on that order.
Scope	The McAfee Security Perpetual Plus Program is available to customers regionally. The reorder option is available to the entity that placed the previous node order.	The McAfee Security Subscription Plus Program is available regionally. The reorder option is available to the entity that placed the previous node order.	This program is available regionally to customers of all sizes.	This program is available regionally to customers of all sizes.
Customer Profile	Businesses of any size, corporate as well as education and government entities.	Medium to large businesses, corporate as well as education and government entities.	Businesses of any size, corporate as well as education and government entities.	Businesses of any size, corporate as well as education and government entities.
Price Bands	Band A 11–25 Band B 26–50 Band C 51–100 Band D 101–250 Band E 251–500 Band F 501–1,000 Band G 1,001–2,000 Band H 2,001–5,000 Band I 5,001–10,000 Band J 10,001+	Band H 2,001–5,000 Band I 5,001–10,000 Band J 10,001+	Band A 11–25 Band B 26–50 Band C 51–100 Band D 101–250 Band E 251–500 Band F 501–1,000 Band G 1,001–2,000 Band H 2,001–3,000 Band I 3,001–5,000 Band J 5,001–10,000 Band K 10,001–20,000 Band L 20,001–50,000 Band M 50,001+	Band A 11–25 Band B 26–50 Band C 51–100 Band D 101–250 Band E 251–500 Band F 501–1,000 Band G 1,001–2,000 Band H 2,001–3,000 Band I 3,001–5,000 Band J 5,001–10,000 Band K 10,001–20,000 Band L 20,001–50,000 Band M 50,001+
Minimum Order	Yes: Eleven nodes. Appliances sold in units of one.	Yes: 2,001 nodes.	No minimum enforced.	No minimum enforced.
Reorders	Yes: Minimum of five nodes of license products; appliances can be ordered in quantities of one; ability to utilize a license grant number for two years for reordering license products.	Yes: Minimum of five nodes of license products; ability to utilize a license grant number for two years for reordering license products.	No reorders.	No reorders.

New Program to Legacy Offering Comparison

McAfee Security Protect Plus Program *continued*

	McAfee Security Perpetual Plus Program	McAfee Security Subscription Plus Program	Classic McAfee Perpetual License Offering*	Classic McAfee Subscription License Offering*
Products Offered	McAfee Security anti-virus software, McAfee WebShield e250, e500, and e1000 Appliances, and relative appliance software.	McAfee Security anti-virus software.	McAfee Security anti-virus software and appliances.	McAfee Security anti-virus software.
PrimeSupport	PrimeSupport Priority Plus: 24/7 technical support and software maintenance; PrimeSupport Enterprise Plus: Assigned ESAM.	PrimeSupport Priority Plus: 24/7 technical support and software maintenance; PrimeSupport Enterprise Plus: Assigned ESAM.	PrimeSupport Service Portal; PrimeSupport Knowledge Center; PrimeSupport Connect; PrimeSupport Priority; PrimeSupport Enterprise.	PrimeSupport Service Portal; PrimeSupport Knowledge Center; PrimeSupport Connect; PrimeSupport Priority; PrimeSupport Enterprise.
Media Delivery	Free media packs acquired separately, or products available for download.	Free media packs acquired separately, or products available for download.	Free media packs acquired separately, or products available for download.	Free media packs acquired separately, or products are available for download.

*Discontinued March 31, 2004

Additional Options to Procure McAfee Products

McAfee Security Multi-Node Packs

McAfee License Packs are available for McAfee Security anti-virus products. These packs are preconfigured media kits for five, ten and, for certain products, twenty-five and fifty users. Customers must register with Network Associates to obtain their permanent grant number for PrimeSupport Connect service. Multi-node PrimeSupport can be registered at: <https://mercury.nai.com/ENG/default.asp>.

Key Features

- Perpetual license
- Available through a broad-reseller channel
- Perfect for small business procurement
- PrimeSupport Connect provides standard business day technical support and software maintenance
- Available for a variety of McAfee anti-virus products

McAfee Security ASaP Program

Small- and medium-sized businesses that lack budget, time, and resources to implement a best-practice security solution can now outsource the headache to the experts at McAfee. McAfee's ASaP online managed services provide small- to medium-sized customers with hassle-free security solutions for desktop and file server; anti-virus and desktop firewall protection; and anti-virus e-mail screening and vulnerability assessment.

Key Features

- One- or two-year subscription licenses
- Choice of PrimeSupport ServicePortal and Connect or Priority bundled with the subscription license
- Available for a variety of McAfee anti-virus products
- Minimum order of eleven nodes required



Frequently Asked Questions (FAQ)

What Is the Overall Change?

What is changing with McAfee's current license product offering?

McAfee Protect Plus provides customers with the flexibility of buying whenever it suits them best. In this way, Protect Plus literally adapts to the way each of our customers does business. Bundled into the purchase of each license is our support program, PrimeSupport Priority Plus. This program provides customers with one year of unlimited, world-class 24/7 technical support and software maintenance, ensuring the highest level of customer satisfaction. And it includes our differentiated McAfee reorder feature, which allows customers to purchase additional software licenses at their highest previous volume discount band.

Specifically, new features include:

- One program for software and hardware (appliances)
- Simplified SKUs
- Ten volume discount bands
- Bundled, renewable support with PrimeSupport Priority Plus
- Fulfillment through Network Associates partner of choice
- Two program options to choose from

Please see the McAfee Security Protect Plus program guide for more information. This can be found at: www.mcafeesecurity.com/us/support/licensing/.

Why is Network Associates introducing the McAfee Security Protect Plus Program?

The McAfee Security Protect Plus Program makes it easier to provide companies of all sizes with complete protection—from the core to the edge of their networks. It's a simple procurement program that lets customers buy whenever it suits them best. In this way, it literally adapts to the way our customers do business. And it delivers significantly more value for the dollar when customers license our best-of-breed McAfee Security System and Network Protection Solutions.

- McAfee reorder feature allows customers to purchase additional licenses at their highest previous volume price band
- Enables customers of any size to take advantage of volume discounts
- Special pricing for government and educational institutions
- Ensures that every customer benefits from unlimited, world-class 24/7 technical support and software maintenance for the first year

When is the McAfee Security Protect Plus Program available?

The McAfee Security Protect Plus Program is a global offering and is available January 19, 2004. Quoting and orders will begin January 19, 2004.

What are the different ways I can purchase licenses for McAfee solutions after Jan 19, 2004?

The following options are available:

- McAfee Security Perpetual Plus Program is available from eleven nodes upwards
- McAfee Security Perpetual Plus and Subscription Plus Programs are also available for the education and government markets
- McAfee Security Subscription Plus Programs available from 2,001 nodes upwards
- McAfee Security multi-node packs are available in five- and ten-user packs. Specific products available in twenty-five and fifty user packs
- McAfee Security ASaP Program is available from eleven nodes upwards

Is there a minimum order requirement for either McAfee Security Perpetual Plus or McAfee Security Subscription Plus?

Yes. The minimum order requirement for McAfee Security Perpetual Plus is eleven nodes and for McAfee Security Subscription Plus is 2,001 nodes.

Frequently Asked Questions (FAQ)

Who can purchase McAfee Security Perpetual Plus and McAfee Security Subscription Plus?

Customers of all sizes can take advantage of the McAfee Security Perpetual Plus Program. The McAfee Security Subscription Plus Program, starting at 2,001 nodes, is available for larger organizations. Both programs are offered in education and government discounts.

How do I order McAfee Security Perpetual Plus or McAfee Security Subscription Plus?

Exactly as before through the Network Associates Partner of your choice. There are just fewer SKUs to remember. Grant letters are mailed or e-mailed within forty-eight hours.

How do Suite Crossgrades work under McAfee Perpetual Plus and McAfee Security Subscription Plus?

All popular Suite Crossgrades are offered under the program.

A valid license grant number is required. After purchase of a Suite Crossgrade, customers are entitled to renew the license and/or PrimeSupport of the suite to which they crossgrade.

Are McAfee WebShield appliances available under the McAfee Security Protect Plus Program?

Yes. McAfee WebShield appliances and appliance software are available on the McAfee Security Perpetual Plus Program. The WebShield appliances are available at a per unit price.

McAfee WebShield Appliance anti-virus software and McAfee SpamKiller Appliance anti-spam software is available starting at eleven nodes and for reorder for a minimum of five nodes.

McAfee Appliance hardware support is also available at a flat fee in same-day or next-day options.

What is the advantage of McAfee Security Protect Plus to Network Associates channel partners?

The McAfee Security Protect Plus Program makes it easier for Network Associates Partners to sell McAfee Security Network and System Protection Solutions, providing their customers with complete protection from the core to the edge of their networks.

- Protect Plus provides unmatched flexibility and value for customers in companies of all sizes
- Protect Plus is differentiated from our competitors' licensing programs because hardware and software is available under one simple program, and every license comes bundled with one year of renewable PrimeSupport Priority Plus
- Protect Plus simplifies fulfillment of McAfee Security Solutions by greatly reducing the number of SKUs (there are only ten volume discount bands) and supporting all McAfee Security AV solutions in one program with consistent terms and conditions
- Protect Plus provides enhanced revenue opportunities by enabling partners to more easily cross-sell and up-sell to existing customers

McAfee Security Perpetual Plus

What is the McAfee Security Perpetual Plus Program?

McAfee Security Perpetual Plus is a perpetual licensing program that makes it simpler for companies of all sizes to protect their organizations from the core to the edge of their networks. And it delivers higher value per dollar on volume purchases of our best-of-breed McAfee Security System Protection Solutions.

Available from eleven nodes upward, Perpetual Plus is a simple procurement program and provides our customers with the flexibility of buying whenever it suits them best. This

Frequently Asked Questions (FAQ)

program combines a perpetual license with one year of PrimeSupport Priority Plus (24/7). The McAfee reorder feature allows customers to purchase additional software licenses at their highest previous volume price band.

Why has Network Associates introduced the McAfee Security Perpetual Plus Program?

The McAfee Security Perpetual Plus Program makes it easier to provide companies of all sizes with complete protection—from the core to the edge of their networks.

- Customers aren't locked into contracts; they purchase as needed
- McAfee reorder feature allows customers to purchase additional licenses at their highest previous volume price band
- Enables customers of any size to take advantage of volume discounts
- Special pricing for government and educational institutions
- Increased ease of doing business
- Fewer SKUs
- Ensures that every customer benefits from unlimited, world-class 24/7 technical support and software maintenance for the first year

What Network Associates Products are not included in the McAfee Security Perpetual Plus Program?

Magic Solutions®, Sniffer Technologies, McAfee ASaP, and McAfee eBusiness Server.

What level of support is included with this Program?

McAfee Security Perpetual Plus Program licenses are combined with one year PrimeSupport Priority Plus. PrimeSupport Priority Plus provides customers access to unlimited 24/7 incident technical support. After hours English telephone access is available for emergency product assistance when critical operations are affected. PrimeSupport also includes software updates, upgrades, and DAT files.

Additionally, PrimeSupport Enterprise Plus is available on McAfee Security Perpetual Plus. This option provides enterprise customers with an assigned Enterprise Support Account Manager.

How does reordering work?

The McAfee reorder feature allows a customer to make subsequent purchases of any McAfee software license product at the band level of their highest previous order, for a minimum order of five nodes. The grant number of the initial order must be referenced on all reorders.

Please note that reorders are not cumulative, nor do they guarantee a customer a specific price.

- Customers are responsible for using the most appropriate grant number
- Reorders utilize band of the historical order being referenced
- Licensed grant numbers can be utilized for two years to place reorders

On McAfee Security Perpetual Plus, can a customer purchase more than one year of PrimeSupport Priority Plus?

Yes. A customer can order additional years.

Does that mean PrimeSupport Knowledge Center and PrimeSupport Connect are not available on this Program?

Yes, that is correct. Knowledge Center and Connect are not available on McAfee Security Perpetual Plus. The lowest level of support available is PrimeSupport Priority Plus.

How does the cotermin option work with McAfee Security Perpetual Plus?

With McAfee Security Perpetual Plus, the cotermination option allows customers with multiple PrimeSupport Priority Plus agreements for the same product to align the agreement terms to end on the same date.

Frequently Asked Questions (FAQ)

Cotermination Example Scenario

In March, a customer purchased 100 nodes of McAfee Active Virus Defense using McAfee Perpetual Plus Program license including one year of PrimeSupport Priority Plus. In the following month, the same customer purchased an additional 50 nodes of the same product. The customer wants to coterminate his or her PrimeSupport Priority Plus.

At the expiration of the first year of the 100 nodes of Active Virus Defense PrimeSupport Priority Plus, the customer would renew 100 nodes of PrimeSupport Priority Plus to coterminate to the end date of the second 50-node purchase. The Active Virus Defense PrimeSupport Priority Plus SKU would be ordered at Band C (quantity of 100 nodes) and be prorated a full eleven months to end on the same end date as the second purchase of 50 nodes. A valid grant number and end date are required.

This allows the customer to go to a common entitlement date at the expiration of the first year of PrimeSupport Priority Plus for the second 50-node purchase of McAfee Active Virus Defense. At this time, the customer would renew 150 nodes of PrimeSupport Priority Plus for McAfee Active Virus Defense.

McAfee Security Subscription Plus Program

What is the McAfee Security Subscription Plus Program?

The McAfee Security Subscription Plus Program is a subscription licensing program that enables larger companies (2,001-plus nodes) to protect their IT infrastructures—from the core to the edge of their networks—with the flexibility of simplified licensing and a fixed-licensing term.

And it delivers more value per dollar on volume purchases of best-of-breed McAfee Security System Protection Solutions. This program offers a two-year subscription license combined with one year of PrimeSupport Priority (24/7). Further value is offered through the McAfee reorder feature, allowing customers to purchase additional software licenses at their highest previous volume discount band.

Why has Network Associates introduced the McAfee Security Subscription Plus Program?

As a simple procurement program, subscription licensing provides our customers with the flexibility of buying whenever it suits them best. In this way, it adapts to the way our customers do business and provides unmatched budget predictability and manageability.

- Customers aren't locked into contracts; they purchase as needed
- McAfee reorder feature allows customers to purchase additional licenses at their highest previous volume price band
- Special pricing for government and educational institutions
- Increased ease of doing business
- Fewer SKUs
- Ensures that every customer benefits from unlimited, world-class 24/7 technical support and software maintenance for the first year

What products are not including in the McAfee Security Subscription Plus program?

Magic Solutions, Sniffer Technologies, McAfee ASaP, McAfee eBusiness Server, McAfee Appliance, and appliance software.

Are PrimeSupport Knowledge Center and PrimeSupport Connect Available on the McAfee Security Subscription Plus Program?

PrimeSupport Knowledge Center and PrimeSupport Connect are not available on the McAfee Security Subscription Plus Program. The lowest level of PrimeSupport offered is PrimeSupport Priority Plus with a simplified upgrade path to PrimeSupport Enterprise Plus.

How does the cotermination option work on McAfee Security Subscription Plus?

With McAfee Security Subscription Plus, the cotermination option allows customers with multiple subscription license agreements for the same product to align the agreement terms to end on the same date.

Frequently Asked Questions (FAQ)

Cotermination Example Scenario

In May 2003, a customer purchased 2,500 nodes of McAfee Active Virus Defense Subscription Plus 2:1P (two-year subscription license plus one year of PrimeSupport Priority Plus) licenses. In August 2003, the same customer purchased an additional 50 nodes of McAfee Active Virus Defense Subscription 2:1P licenses.

The additional 50-node subscription 2:1P price is prorated to reflect the full twenty-one months to coterminate with the initial purchase. The original grant number and end dates must be referenced. As this is a reorder, Band H SKU and pricing would be utilized.

For the second year of PrimeSupport Priority Plus, utilizing the one-year Priority Plus SKU, 2,550 nodes can be purchased at the standard price and coterminated to end in May 2005. The original grant number and new start and end dates must be referenced.

When does the second year of PrimeSupport Priority Plus need to be purchased for my two-year Subscription License?

At any time during the subscription license term, the second year of PrimeSupport Priority Plus must be purchased to enable the customer continued technical support and access to software updates, DAT files, and upgrades. The second year of PrimeSupport Priority will coterminate to the end of the subscription license term. The grant number of the subscription license purchase must be referenced.

What about Existing Subscription Customers?

What does that mean for current Subscription Customers below 2,000 nodes?

The McAfee Perpetual Plus License Program was created with our customers in mind. For new license purchases,

customers will benefit from the added value of 24/7 support and the ability to place reorders at a previous band level.

As of March 31, 2004, subscription licenses below 2,000 nodes will no longer be available for sale. Existing subscription customers will be able to purchase legacy PrimeSupport SKUs until April 1, 2004. A valid grant number is required.

I have recently quoted my customer for a subscription licenses opportunity that is under 2,000 nodes. What do I do?

All written quotes already issued to a customer will be honored through March 31, 2004.

Effective April 1, 2005 opportunities less than 2,000 nodes can take advantage of the McAfee Security Perpetual Plus Program.

My customer currently has more than 2,000 subscription nodes but wants to purchase an additional 100 nodes. What do I sell?

After January 19, 2004, customers who have purchased 2,001 nodes or greater on a single purchase order will be allowed to resume ordering on the McAfee Subscription Plus Program, utilizing the reorder feature and referencing the previous license grant number.

My customer has 1,000 subscription nodes, is due for renewal, and is considering a competitive product. Why should he or she buy in to the McAfee Security Perpetual Plus License Program?

McAfee Security Perpetual Plus is competitively priced in the market products and offers the benefits of reordering and 24/7 technical support. Customers get more for their money by procuring through the McAfee Security Perpetual Plus Program.

Frequently Asked Questions (FAQ)

My customer has less than 2,000 nodes of subscription licenses. How does he or she order a second year of support for his or her existing subscription license?

For less than 2,000 nodes, customers can purchase second year support, utilizing legacy SKUs and pricing until April 1, 2005.

What about Existing Perpetual Customers?

What does that mean for current Perpetual customers?

The McAfee Security Perpetual Plus License Program was developed with our customers in mind. For new license purchases, customers will benefit from the added value of 24/7 support and the ability to place reorders at a previous band level.

As of March 31, 2004 Classic Perpetual licenses will no longer be available for sale. Customers can continue to purchase perpetual licenses through the McAfee Security Perpetual Plus License Program.

Existing Classic Perpetual customers will be able to purchase a maximum of two years of legacy PrimeSupport SKUs and price. A valid license grant number must be referenced.



McAfee System Protection Solutions at a Glance

A. McAfee Definitions at a Glance

Platform Terminology

Desktop	End-user device, such as a workstation, laptop, thin client, or terminal device
Server	Network file, print, or application server
Groupware	Collaborative software that integrates e-mail, calendaring, contacts, documents, and other information resources
Gateway	Server generally connected to the Internet or external information services
Management	Control, configuration, updating, and reporting of anti-virus and security solutions

Platform Support

McAfee VirusScan v4.5.1	Win95/98/2000/NT/ME/XP
McAfee VirusScan Enterprise v7.x	Win2000/NT/XP/NT, Server/2000, Server and Advanced Server/2003 Server
McAfee VirusScan Thin Client v6.x	Win95/98/2000/NT/ME/XP
McAfee Virex 7.0	OS 10
McAfee Virex 7.2.1	OS 10 +
McAfee Virex 7.5	OS 10 +
McAfee NetShield NetWare v4.6	NetWare 6.0/5.1/5.0/4.2/4.11
McAfee VirusScan for NetApp v7.x	WinNT4 Svr, WinNT4 Svr Enterprise, Win2K Server, Win2K Adv Svr
McAfee GroupShield 5.0 for Microsoft Exchange 5.5	McAfee GroupShield 5.0 for Exchange 5.5 supports Microsoft Exchange 5.5 SP3
McAfee GroupShield 5.2.1 for Microsoft Exchange 2000	McAfee GroupShield 5.2.1 for Exchange 2000 supports Microsoft Exchange2000/2003
McAfee GroupShield 6.0 for Microsoft Exchange 2000	GroupShield 6.0 for Exchange supports Microsoft Exchange 2000/2003
McAfee GroupShield for Lotus Domino	Lotus Domino 5 and above for Microsoft Windows, Lotus Domino 5 and above for IBM AIX
McAfee ePolicy Orchestrator Server	Windows NT Server 4.0; Windows 2000 Server; or Windows 2000 Advanced Server; Windows 2003 Enterprise or Standard
McAfee ePolicy Orchestrator Agent	Win95/98/ME/NT4/2000/XP/2003
McAfee ThreatScan	Server: NT, Win2K Pro, Win2K Server, Win2K Advanced Server
McAfee Desktop Firewall v8.x	Win 95/98/ME/XP, Win NT 4.0 with SP 4/5/6/6a, Win 2K, Win 2K with SP 1
McAfee VirusScan Command Line Standard	DOS, Win 95/98/ME/XP/NT/2K, AIX, Free BSD, HPUX, Linux, SCO Open Server, Solaris
McAfee VirusScan Command Line Extended	SuSE Linux S/390
McAfee VirusScan PDA	Pocket PC 2002, Pocket PC 2003 (Windows Mobile 2003),Pocket PC Phone Edition 2002
McAfee eXtended Policy Support Add-On	Add-on license to provide unlimited user-group policies for McAfee GroupShield, SpamKiller, and WebShield
McAfee SpamKiller for Exchange	Microsoft Exchange Server 2000 and 2003
McAfee SpamKiller for Lotus Domino	Lotus Domino 4.6, 5.x, and 6.0

McAfee System Protection Solutions at a Glance

A. McAfee Definitions at a Glance *continued*

McAfee SecurityShield for Microsoft ISA Server	Microsoft ISA Server 2000
McAfee SpamKiller for SecurityShield	Microsoft ISA Server 2000
McAfee PortalShield for Microsoft SharePoint	Microsoft SharePoint Portal Server 2001/2003 Microsoft SharePoint Services
McAfee WebShield SMTP 4.5 MR1a	WinNT4 Svr, Win2K Server, Win 2003
McAfee WebShield Solaris 4.1	Solaris v2.6 only
McAfee Appliance	McAfee WebShield e250, e500, e1000 Appliances. Operating system independent gateway device
McAfee WebShield Appliance Software	Runs on McAfee WebShield e250, e500, e1000 Appliances
McAfee SpamKiller Appliance Software	Runs on McAfee WebShield e250, e500, e1000 Appliances
McAfee IntruShield	IntruShield sensors are purpose-built appliances requiring no additional OS support
McAfee Entercept Server and Desktop SE	Windows NT, 2000 Professional, Server and Advanced Server, Solaris 7, 8, and 9, HP 11 and 11i
McAfee Entercept Server Web Edition	IIS, Apache, Netscape Enterprise Server, iPlanet Web Server, SunOne
McAfee Entercept Server Database Edition	Microsoft SQL Server 2000
McAfee E-Business Server 7.1	Win NT SP 4/5/6/6a, Win 2K, Linux x86 Red Hat 6.0 or later and Debian, Potato 2.2 or later, Solaris 2.6 or later, HP-UX 10.20 or later
McAfee E-Business Server 7.1.1	Win 95/98/ME, Win NT Workstation 4.0, Win NT Server 4.0, Win 2K Server, Advanced Server and Professional, Win XP Professional and Home
McAfee E-Business Client	Windows 95, Windows 98, Windows ME, Windows NT Server 4.0, Windows NT Workstation 4.0, Windows 2000 Advanced Server, Windows 2000 Professional, Windows 2000 Server, Windows XP Professional, Windows XP Home. For administration and pre-configuration: Windows NT Server 4.0, SP4 or later, Windows NT Workstation 4.0, SP4 or later, Windows 2000 Advance Server, Windows 2000 Professional, Windows 2000 Server
McAfee E-Business Server Partner Edition	Windows and UNIX
McAfee E-Business Server APIs	For Perl API: HP-UX 10.20, RedHat Linux 6.2, Solaris 2.6, Windows NT 4.0, SP6. For Java API: HPUX 10.20, RedHat Linux 6.2, Solaris 2.6, Windows 2000 Workstation. COM API: Windows NT and Windows 2000
McAfee E-Business Server for OS/390	OS/390 V2 R10 or later

McAfee System Protection Solutions at a Glance

A. McAfee Definitions at a Glance *continued*

McAfee Product Names

McAfee VirusScan	Anti-virus solution for desktops and Windows 2000+ servers
McAfee VirusScan Thin Client	Small footprint, on-access, anti-virus solution for bandwidth-constrained environments
McAfee Virex	Anti-virus solution for Apple Mac OS
McAfee NetShield	Anti-virus solution for file and print servers
McAfee GroupShield	Anti-virus solution for groupware e-mail servers
McAfee WebShield	Anti-virus solution for gateways
McAfee WebShield Appliance	McAfee WebShield installed on a dedicated hardware device for gateway anti-virus
McAfee SpamKiller Appliance	McAfee SpamKiller installed on a dedicated hardware device for gateway anti-spam
McAfee ePolicy Orchestrator	Security policy configuration management and reporting solution
McAfee ThreatScan	Threat-vulnerability discovery solution
McAfee Desktop Firewall	Bi-directional intrusion detection and user application policy management
McAfee Enterccept Agent	Host intrusion prevention for servers and desktops
McAfee Enterccept Management Server	The management solution for McAfee Enterccept agents
McAfee IntruShield	Network intrusion detection and prevention solution
McAfee PortalShield	Anti-virus solution for Microsoft SharePoint Portal Server
McAfee SecurityShield	Anti-virus solution for Microsoft ISA Server
McAfee SpamKiller	Anti-spam solution for groupware mail servers and WebShield Appliances

McAfee Solutions Content

McAfee VirusScan Suite	McAfee VirusScan and McAfee NetShield
McAfee Active VirusScan	McAfee VirusScan, McAfee NetShield, and McAfee ePolicy Orchestrator
McAfee Active Client Security	McAfee VirusScan, McAfee NetShield, McAfee Desktop Firewall, and McAfee ePolicy Orchestrator
McAfee Total Virus Defense	McAfee VirusScan, McAfee NetShield, McAfee GroupShield, and McAfee WebShield SMTP
McAfee Active Virus Defense	McAfee VirusScan, McAfee NetShield, McAfee GroupShield, McAfee WebShield SMTP, and McAfee ePolicy Orchestrator
McAfee Active Threat Protection	McAfee VirusScan, McAfee NetShield, McAfee GroupShield, McAfee WebShield SMTP, McAfee Desktop Firewall, McAfee SpamKiller, McAfee PortalShield, and McAfee ePolicy Orchestrator

McAfee System Protection Solutions at a Glance

B. Products at a Glance

System Security Management



McAfee ePolicy Orchestrator 3.0

- ePolicy Orchestrator is the market-leading tool for centralized, system security management, delivering a coordinated, proactive defense against malicious threats for the enterprise
- Administrators can scan and assess for system vulnerabilities, keep protection up-to-date, configure and enforce protection policies, and generate detailed graphical reports on McAfee system security and third-party solutions
- Centrally control and enforce malicious threat protection policies across the desktop, server, groupware, and gateway. Protection policies can be managed across multiple levels of system protection, including anti-virus, content filtering, system firewalls, anti-spam and viral vulnerability assessment
- Proactively assess system compliance and exposure to vulnerabilities. Search for system vulnerabilities, including missing critical patches and unknown or unprotected machines
- Monitor enterprise-wide threat activity and system compliance with comprehensive compliance and threat reports. Display out-of-date machines, find system vulnerabilities, trace outbreaks to their source, and customize reports to fit your business needs
- Maintain updated protection by enforcing regular protection updates and policies from one central console
- Includes multi-vendor support with policy management and reporting of Symantec anti-virus products

Data Encryption



McAfee E-Business Server 7.1 (formerly PGP E-Business Server)

- Powered by market-leading 128-bit PGP encryption, digital signature, compression, authentication, and data integrity
- Protects data during Internet transfers with automatic encryption
- Eliminates cost of leased lines for data transfer

McAfee E-Business Server Partner Edition 7.1

- Comprehensive data protection for a partner or branch office
- Supports PGP and x.509
- Low cost of ownership

McAfee E-Business Client

- Protects data in transit and storage with PGP encryption
- Provides a simple, pre-configurable, drag-and-drop user interface
- Businesses can quickly configure the E-Business Client to encrypt and send files to their e-business server, while end users benefit from a preconfigured, easy-to-install, drag-and-drop interface

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*

Desktop Protection



McAfee Desktop Firewall 8.0

- Proactive defense and control of network clients in SMB to the enterprise
- Prevent blended threats such as Slammer, Klez, Bugbear, or Sobig.F from spreading
- Protect wireless remote and broadband users from attacks
- Implement the ePolicy Orchestrator and provide eleven graphical reports that empower your decisions with true data
- Prevent unsecured clients from connecting to the network until their systems are updated
- Enforce the common operating environment without the need to remove administrator rights



McAfee VirusScan Enterprise 7.0

- Smart worm-killing capabilities—Some of the most costly viruses have evaded detection by propagating through memory; VirusScan Enterprise scans memory and removes threats like Code Red and SQL Slammer
- Complete—Centrally managed policy and graphical reporting for desktop, and file server virus protection in the enterprise
- Small—Designed to conserve bandwidth, simplify deployment, and reduce deployment costs
- Fast—The superior technology of VirusScan Enterprise is designed for optimal performance
- Mobile—Optimized updating for road warriors and mobile employees
- Precise—Granular administrative control over all VirusScan functions



McAfee VirusScan ASaP

- Desktop and file server protection in a hassle-free, managed, anti-virus service; an ideal solution for IT administrators in small- and medium-sized businesses
- Always up-to-date Rumor technology provides automatic, daily, bandwidth-friendly, anti-virus updates across entire desktop and server infrastructure
- As a managed service, it frees up administrators' time to focus on other critical projects or tiers of defense; bandwidth-friendly, anti-virus updates across entire desktop and server infrastructure
- 24/7 visibility with Web-based reports on level of coverage, protection, infection trend, quarantined viruses, and updates
- Reduction or elimination of up to 80 percent of anti-virus lifetime costs by passing the management costs to McAfee
- On the job 24/7, backed by AVERT™, the top-ranked, anti-virus research center in the world, which identifies more viruses and provides cures faster than any other vendor

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*



McAfee Desktop Firewall ASaP

- Complete firewall security service that monitors, controls, and logs a PC's network activity with local reporting in the small- or medium-sized business
- As a managed service, maximize IT resources for other critical projects, while McAfee offers transparent, around-the-clock traffic monitoring
- Automatic product updates with permission-based, traffic-blocking Rumor technology
- Quick and simple installation and deployment with local reporting
- Flexible security coverage with vulnerabilities detection

Messaging and Collaborative Protection



McAfee GroupShield 6.0 for Microsoft Exchange

- Comprehensive content security for Microsoft Exchange 2000 and 2003
- ePolicy Orchestrator is integrated to provide strict enforcement of anti-virus policy on multiple servers at one time and provides detailed graphical enterprise reporting
- Integration with McAfee SpamKiller for Microsoft Exchange to provide comprehensive anti-spam solution
- Prevention of abusive or inappropriate content with advanced content management.
- Smart, preset content rules providing rapid and easy application of content management rules
- Prevent and control malicious outbreaks 24/7 with outbreak manager
- User- and group-based policies providing granular user- and group-based content security settings
- Easy management and automatic updating capabilities

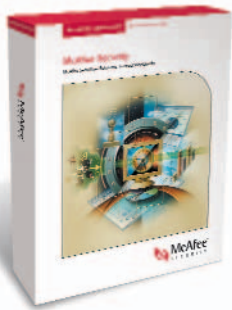


McAfee GroupShield 5.0 for Microsoft Exchange 5.5

- Multi-mode scanning gives ultimate flexibility, enabling the customer to choose between VSAPI, MAPI, and ESE scanning modes—realtime and scheduled scanning available in all modes
- Content filtering blocks unwanted content or spam by blocking files by subject, message/body, file attachment name, type, or size
- Outbreak manager looks for suspicious e-mail behaviors and quarantines or halts potential outbreaks
- ePolicy Orchestrator is utilized for centralized remote management, graphical reporting, and trend analysis

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*



McAfee GroupShield 5.3 for Lotus Domino on Windows

- McAfee SpamKiller for Domino compatibility
- Realtime and scheduled scanning for viruses and malicious code
- Content filtering blocks unwanted content or spam by blocking files by subject, message/body, file attachments name, type, or size
- Lotus Script and Button Bomb scanning ensures malicious code is not transmitted by users
- Outbreak manager looks for suspicious e-mail behaviors and quarantines or halts potential outbreaks
- In enterprises and medium-sized businesses, McAfee ePolicy Orchestrator is integrated to provide strict enforcement of anti-virus policy on multiple servers at one time and provides detailed graphical enterprise reporting



McAfee GroupShield 5.0 for Lotus Domino on AIX

- Realtime and scheduled scanning for viruses and malicious code
- Content filtering blocks unwanted content or spam by blocking files by subject, message/body, file attachments name, type, or size
- Notification and alert features allow administrators to configure and receive system alerts which can be selectively enabled, filtered, and prioritized to keep up-to-date virus activity on the Domino server
- Lotus Script and Button Bomb scanning ensures malicious code is not transmitted by users



McAfee VirusScreen ASaP

- Stop e-mail-borne viruses and infected attachments before they enter the network
- As a managed service, it can maximize your small or medium business IT resources by redirecting your e-mail through McAfee's advanced anti-virus screening system
- Simple and quick online registration and deployment
- Centralized management and monitoring with comprehensive Web-based reporting
- No additional hardware or software purchases



McAfee PortalShield for Microsoft SharePoint

- Protects Microsoft SharePoint's document stores and Web parts from infection by viruses, worms, Trojans, and other malicious threats
- PortalShield integrates with McAfee ePolicy Orchestrator, enabling organizations to maximize their security management investment
- Prevention of abusive or inappropriate content with advanced content management
- Smart preset content rules provide rapid and easy application of content management rules
- Web-parts scanning protects SharePoint's digital dashboard
- Microsoft VS-API / WSS-API technology provides support for latest standards of Microsoft Store Scanning (WSS-API) used by SharePoint Server 2003
- Easy management and automatic updating capabilities

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*



McAfee SpamKiller

- Reduces costs that are associated with spam by scanning incoming e-mail as it reaches the server
- Using rules-based scanning and scoring and providing five levels of spam protection, McAfee SpamKiller is up to 95 percent effective right out of the box
- Once scanned, the spam e-mail can be quarantined to a server-based junk mail folder or to the user's junk mail folder
- By detecting the spam, you will prevent your users having to deal with unwanted messages, helping them increase their productivity, as well as reduce your network bandwidth and storage, your potential legal liability from inappropriate content, and your exposure to security threats associated with spam
- Integrates with McAfee GroupShield if the solutions are installed on the same server, providing policy-based, anti-virus, anti-spam, and advanced content-filtering functionality managed by McAfee ePolicy Orchestrator, from one central location



McAfee SecurityShield for Microsoft ISA Server

- Provides anti-virus protection, virus outbreak management, content scanning and, as part of an optional upgrade, anti-spam protection for Microsoft ISA Server
- Scans SMTP, HTTP, FTP, POP3, and IMAP protocols for viruses, including removal of HTTP ActiveX and Java/VB Script
- Provides policy-based content filtering on SMTP, HTTP, and POP3 protocols, as well as McAfee SpamKiller for SecurityShield to scan for spam in SMTP and POP3 traffic
- Includes McAfee Outbreak Manager
- Provides policy management as well as reporting and updating functionality through integration into McAfee ePolicy Orchestrator

File Server Protection



McAfee NetShield 4.5 for NetWare

- NetShield® for NetWare runs as a series of NetWare loadable modules (NLMs) that combine the McAfee Security scan engine with advanced virus scanning technology and unmatched management capabilities
- Novell yes-tested and approved, McAfee is also a strategic Novell partner, providing faster integrated virus defense for your Novell environment
- For the enterprise or medium business, ePolicy Orchestrator is integrated to provide strict enforcement of anti-virus policy on multiple servers at one time, also providing detailed graphical enterprise reporting
- McAfee NetShield supports NetWare 6.0

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*



McAfee NetShield 4.5 for Network Appliance

- On-access scanning protects NetApp-filer users in real time when they are accessing files or when files are being copied to the filer
- Load balancing allows multiple installations of NetShield to scan a single NetApp filer for viruses, offering greater performance and failover to the remaining servers
- In the enterprise, ePolicy Orchestrator provides detailed infection and trend-analysis reporting, enabling you to trace outbreaks to their source
- Remote manageability and configuration of NetShield for NetApp by one administrator from one central point for multiple servers



McAfee NetShield for NT

- Realtime and scheduled scanning to ensure valuable data is kept virus-free
- Supports multiple operating systems using just one product, Microsoft (NT, 2000, and DataCenter), Citrix MetaFrame XP and 1.8, and EMC Celerra file servers
- ePolicy Orchestrator is integrated to provide strict enforcement of anti-virus policy on multiple servers at one time, providing detailed graphical enterprise reporting
- Fully supports clustering and Microsoft Terminal Server environments, making NetShield a completely scalable solution for corporate anti-virus on the Microsoft Windows NT platform

Internet Gateway Protection



McAfee WebShield Appliances (e250, e500, and e1000)

- Integrated solutions that combine award-winning, anti-virus, anti-spam, content-filtering software with enhanced hardware in a single easy-to-use product bundle
- Ideal for medium-sized businesses as well as the corporate enterprise
- Scans all major messaging protocols, including SMTP, HTTP, FTP, and POP3, therefore protecting the network whether users are receiving e-mail, browsing the Web, downloading files, or checking their private e-mail boxes
- Tuned for performance, the McAfee WebShield e250 is designed for smaller organizations (250 or fewer nodes); the McAfee WebShield e500 is designed for medium organizations (251–1,000 nodes); and the McAfee WebShield e1000 is designed for larger organizations (more than 1,000 nodes)
- McAfee WebShield e250 can handle 50,000 SMTP messages per hour for anti-virus detection, 30,000 SMTP messages per hour for anti-spam detection, or 500KB of HTTP traffic per second
- McAfee WebShield e500 can handle 80,000 SMTP messages per hour for anti-virus detection, 55,000 SMTP messages per hour for anti-spam detection, or 1MB of HTTP traffic per second
- McAfee WebShield e1000 can handle 150,000 SMTP messages per hour for anti-virus detection, 80,000 SMTP messages per hour for anti-spam detection, or 2MB of HTTP traffic per second
- Comprehensive content-filtering and anti-spam functionality (including an optional McAfee SpamKiller for appliances plug-in) ensures inappropriate content is blocked or quarantined before it reaches end users
- McAfee ePolicy Orchestrator provides graphical reporting and trend analysis, giving a bird's-eye view of the Internet gateway

McAfee System Protection Solutions at a Glance

B. Products at a Glance *continued*

Managed Services



McAfee VirusScan ASaP

- Desktop and file server protection in a hassle-free, managed, anti-virus service for small- and medium-sized businesses
- As a managed service, it frees up IT administrators' time to focus on other critical projects or tiers of defense
- Always up-to-date Rumor technology provides daily, bandwidth-friendly, anti-virus updates across entire desktop and server infrastructure
- 24/7 visibility with Web-based reports on level of coverage, protection, infection trend, quarantined viruses, and updates
- Reduction or elimination of up to 80 percent of anti-virus lifetime costs by passing the management costs to McAfee
- Experts on the job 24/7; backed by AVERT, the top-ranked anti-virus research center in the world, which identifies more viruses and provides cures faster than any other vendor



McAfee VirusScan Managed Service Upgrade

- An upgrade option to the VirusScan ASaP service for existing McAfee VirusScan users (including VirusScan Security Suite, Active VirusScan Suite, Total Virus Defense, or Active Virus Defense)
- Reflects existing investment in VirusScan through ownership
- McAfee VirusScan ASaP provides automated 24/7 protection across the Internet as a managed service with access to Web-based reports to help you see where attacks were repelled



McAfee VirusScreen ASaP

- Stop e-mail-borne viruses and infected attachments before they enter the network
- As a managed service, maximize your IT resources while your mail gets redirected through to McAfee's advanced anti-virus screening system
- Simple and quick online registration and deployment
- Centralized management and monitoring with comprehensive Web-based reporting
- No additional hardware or software purchases



McAfee Desktop Firewall ASaP

- Complete firewall security service that monitors, controls, and logs your PC's network activity with local reporting
- As a managed service, maximize your IT resources for other critical projects, while McAfee offers transparent, around-the-clock traffic monitoring
- Automatic product updates with Rumor technology permission-based traffic blocking
- Quick and simple installation and deployment
- Flexible security coverage with vulnerabilities detection

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance

McAfee products and technologies are available in a comprehensive range of solution suites as well as individual application solutions.

There are two key groupings: Small Business Editions for organizations with limited IT resources and solutions for medium and large businesses.

Solutions Summary

	VirusScan v4.5x	VirusScan v7.x	VirusScan TC	NetShield v4.5x	GroupShield	McAfee SpamKiller Exchange/Domino	WebShield SMTP	PortalShield	Desktop Firewall	ePolicy Orchestrator
VirusScan Suite	✓	✓		✓						
Active VirusScan	✓	✓	✓	✓						✓
Active Client Security	✓	✓	✓	✓				✓		✓
Total Virus Defense	✓	✓	✓	✓	✓		✓			
Active Virus Defense	✓	✓	✓	✓	✓		✓			✓
Active Threat Protection	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

McAfee Small Business Edition Solutions

Empowering small businesses with comprehensive protection and unparalleled manageability, McAfee Small Business Edition solutions are designed for businesses or groups of users who do not have full IT security skills in-house.

Smaller businesses are just as vulnerable to viruses and hackers as big companies. With its systems connected to the Internet, any business is constantly at risk of malicious activity that can take down computer systems, negatively affecting business continuity or stopping it cold. McAfee Small Business Edition solutions help to mitigate these risks with software and services designed for the smaller company.

Desktop and Server Threat Protection

Anti-Virus



McAfee VirusScan Suite (Licenses)

McAfee VirusScan Suite Small Business Edition (Multi-node packs)

This suite provides bedrock anti-virus protection with auto update technology for desktops and file servers. Suite includes:

- McAfee VirusScan Enterprise for desktop AV protection: runs on Windows 95/98, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris. Also supports Windows 2000 and greater servers
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*



McAfee Active VirusScan Small Business Edition (Multi-node packs and licenses)

- Customers who wish to centrally manage and protect desktops and file servers
- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris; also supports Windows 2000 or greater servers
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- ePolicy Orchestrator is a centralized tool that provides a simple, proactive approach to the deployment and ongoing management of anti-virus solutions for small businesses
- In just minutes, the five-step Small Business Wizard will have the business fully protected. Administrators can then simply sit and watch while virus protection is updated automatically
- Anti-virus activity can be closely monitored via a wide choice of comprehensive graphical reports and executive summaries



McAfee VirusScan ASaP (Licenses)

- Desktop and file server protection in a hassle-free, anti-virus service
- As a managed service, it frees up administrators' time to focus on other critical projects or tiers of defense
- Always up-to-date, Rumor technology automatically provides daily, bandwidth-friendly, anti-virus updates across entire desktop and server infrastructure
- 24/7 visibility with Web-based reports on level of coverage, protection, infection trend, quarantined viruses, and updates
- Reduction or elimination of up to 80 percent of anti-virus lifetime costs by passing the management costs to McAfee
- On the job 24/7, backed by AVERT, the top-ranked anti-virus research center in the world, which identifies more viruses and provides cures faster than any other vendor



McAfee VirusScan Managed Service Upgrade

- An upgrade option to the VirusScan ASaP service for existing McAfee VirusScan users (VirusScan Security Suite, Active VirusScan Suite, Total Virus Defense, or Active Virus Defense)
- Reflects existing investment in McAfee VirusScan through ownership
- McAfee VirusScan ASaP provides automated 24/7 protection across the Internet as a managed service, with access to Web-based reports to help you see where attacks were repelled

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Personal Firewall



McAfee Desktop Firewall 8.0

- Proactive defense and control of network clients
- Prevent blended threats such as Slammer, Klez, Bugbear, or Sobig.F from spreading
- Protect wireless remote and broadband users from attacks
- Implement ePolicy Orchestrator, providing eleven graphical reports that empower your decisions with true data
- Prevent an unsecured client from connecting to the network until the client is up-to-date
- Enforce the common operating environment without the need to remove administrator rights

McAfee Desktop Firewall ASaP

- Complete firewall security service that monitors, controls, and logs a PC's network activity
- As a managed service, maximize your IT resources for other critical projects, while McAfee offers transparent, around-the clock traffic monitoring
- Automatic updates with permission-based traffic blocking
- Quick and simple installation and local reporting
- Flexible security coverage with vulnerabilities detection

Desktop, Server, Mail Server, and Internet Gateway

Anti-Virus



McAfee Total Virus Defense (Licenses)

McAfee Total Virus Defense Small Business Edition (Multi-node packs)

This comprehensive product suite delivers powerful and flexible coverage at the desktop, Internet gateway, groupware server, and file server levels of your network. The combined tools in this solution offer superior detection and cleaning, plus the broadest platform coverage available. McAfee Total Virus Defense also includes auto update for lightning-fast updates that keep pace with the latest threats.

- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000 McAfee Product Suites
- NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- McAfee GroupShield for GroupWare protection for e-mail servers (Domino and Exchange)
- McAfee WebShield for Internet gateway AV protection for SMTP traffic

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*



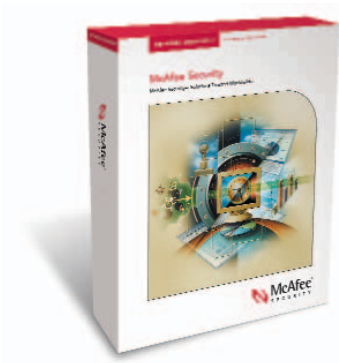
Active Virus Defense Small Business Edition (Licenses and multi-node packs)

This product suite provides maximum virus protection for small businesses. Typically, companies with less than 250 employees lack the resources for complete anti-virus management. McAfee Security addresses this issue with the Small Business Edition of McAfee Active Virus Defense, which features McAfee VirusScan, McAfee WebShield, and McAfee GroupShield, designed to defend all tiers of your network. Plus, it integrates the control of McAfee ePolicy Orchestrator, which enforces your chosen anti-virus policy, and offers unprecedented visibility into virus defense across your network. McAfee Active Virus Defense Small Business Edition prevents outbreaks, promotes productivity, and protects your anti-virus budget.

- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000 McAfee Product Suites
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- McAfee GroupShield for GroupWare protection for e-mail servers (Domino and Exchange)
- McAfee WebShield for Internet gateway AV protection for SMTP traffic
- ePolicy Orchestrator is a centralized tool that provides a simple, proactive approach to the deployment and ongoing management of anti-virus solutions for small businesses
- In just minutes, the five-step Small Business Wizard will have the business fully protected. Administrators can then simply sit and watch while virus protection is updated automatically
- Anti-virus activity can be closely monitored via a wide choice of comprehensive graphical reports and executive summaries

Internet Gateway

Anti-Virus



McAfee WebShield e250 Appliance

- Combines hardware and award-winning anti-virus software in integrated appliances that offer configure-and-forget solutions to make gateway defense instant, complete, and low-cost
- McAfee Webshield appliances plug easily into virtually any existing network and scan SMTP, HTTP, FTP, and POP3 traffic for hostile code or malicious content and also guard against malicious Java, ActiveX, or JavaScript code
- In addition, McAfee Webshield appliances content filter messages by blocking specific file names or message content, preventing your users from receiving messages with inappropriate content, which is essential in maintaining protection from legal hassles, hoaxes, and traffic volume problems

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Solutions for Medium and Large Organizations

Desktop and Server Threat Protection

Anti-Virus



McAfee Active VirusScan Suite (Licenses)

This suite is ideal for enterprise customers who wish to protect only desktops and file servers and outsource their e-mail and Internet access. Suite includes:

- VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- ePolicy Orchestrator is the market leading tool for centralized, system security management, delivering a coordinated, proactive defense against malicious threats for the enterprise
- Administrators can scan and assess for system vulnerabilities, keep protection up-to-date, configure and enforce protection policies, and generate detailed graphical reports on McAfee system security and third-party solutions



McAfee VirusScan ASaP (Licenses)

- Desktop and file server protection in a hassle-free, anti-virus service
- As a managed service, it frees up administrators' time to focus on other critical projects or tiers of defense
- Always up-to-date, Rumor technology automatically provides daily, bandwidth-friendly, anti-virus updates across entire desktop and server infrastructure
- 24/7 visibility with Web-based reports on level of coverage, protection, infection trend, quarantined viruses, and updates
- Reduction or elimination of up to 80 percent of anti-virus lifetime costs by passing the management costs to McAfee On the job 24/7, backed by AVERT, the top-ranked anti-virus research center in the world, which identifies more viruses and provides cures faster than any other vendor



McAfee VirusScan Managed Service Upgrade (Licenses)

- This upgrade option to the McAfee VirusScan ASaP service for existing McAfee VirusScan users (VirusScan Security Suite, Active VirusScan Suite, Total Virus Defense, or Active Virus Defense) reflects existing investment in McAfee VirusScan through ownership
- McAfee VirusScan ASaP provides automated 24/7 protection across the Internet as a managed service, with access to Web-based reports to help you see where attacks were repelled

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Personal Firewall



McAfee Desktop Firewall

- Proactive defense and control of network clients
- Prevents blended threats such as Slammer, Klez, Bugbear, or Sobig.F from spreading
- Protects wireless remote and broadband users from attacks
- Implements McAfee ePolicy Orchestrator, providing eleven graphical reports that empower your decisions with true data
- Prevents an unsecured client from connecting to the network until the network is up-to-date
- Enforces the common operating environment without the need to remove administrator rights



McAfee Desktop Firewall ASaP

- Complete firewall security service that monitors, controls, and logs a PC's network activity with local reporting
- As a managed service, maximize your IT resources for other critical projects while McAfee offers transparent, around-the clock traffic monitoring
- Automatic product updates with Rumor technology permission-based traffic blocking
- Quick and simple installation and deployment
- Flexible security coverage with vulnerabilities detection

Anti-Virus Plus Firewall for Desktops and Servers



McAfee Active Client Security

This suite provides comprehensive desktop security defense against blended threats and includes award-winning, anti-virus protection for the desktop and file server, desktop firewall, intrusion detection, and vulnerability assessment enabled through a single truly scalable security management solution. Suite includes:

- McAfee Desktop Firewall for desktop intrusion detection and blended defense: runs on Windows 95/98, Me, NT, 2000, XP
- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- McAfee VirusScan Wireless PDA AV protection: runs on Palm OS, Windows CE/Pocket PC and Symbian OS (EPOC)
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- ePolicy Orchestrator is the market-leading tool for centralized, system security management delivering a coordinated, proactive defense against malicious threats for the enterprise
- Administrators can scan and assess for system vulnerabilities, keep protection up-to-date, configure and enforce protection policies, and generate detailed graphical reports on McAfee system security and third-party solutions

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Anti-Spam



McAfee SpamKiller for Microsoft Exchange

McAfee SpamKiller for Microsoft Exchange can help to reduce costs associated with spam by scanning incoming e-mail as it reaches the Microsoft Exchange 2000 server. Once scanned, the spam e-mail can be quarantined to a server-based junk mail folder or to the user's junk mail folder. By detecting spam, you will prevent your users having to deal with unwanted messages, helping them increase their productivity.

McAfee SpamKiller for Lotus Domino

- Delivers rules-based, industry-leading, anti-spam protection
- Five levels of spam protection optimized by a scoring system
- Tuned for performance, provides up to 95 percent accuracy right out of the box
- One hundred percent compatibility with McAfee GroupShield for Lotus Domino

Desktop, Server, Mail Server, and Internet Gateway

Anti-Virus



McAfee Active Virus Defense

This suite provides comprehensive protection for desktop, file server, e-mail, and Internet all in a cost-effective bundle. Suite includes:

- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- McAfee GroupShield GroupWare protection for e-mail servers (Domino and Exchange)
- McAfee WebShield SMTP: for Internet gateway AV protection for SMTP protocols
- ePolicy Orchestrator is the market leading tool for centralized, system security management-delivering a coordinated, proactive defense against malicious threats for the enterprise
- Administrators can scan and assess for system vulnerabilities, keep protection up-to-date, configure and enforce protection policies, and generate detailed graphical reports on McAfee system security and third-party solutions

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Anti-Virus, Desktop Firewall, Anti-Spam, and Intrusion Prevention



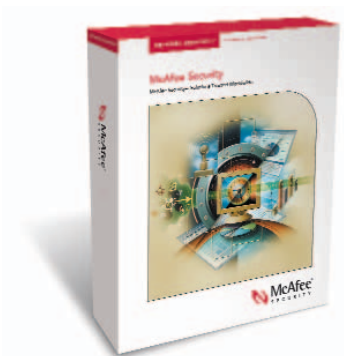
McAfee Active Threat Protection

McAfee Active Threat Protection builds on McAfee Active Virus Defense suite by adding firewall, anti-spam protection, and content management for Microsoft SharePoint Portal Server.

- McAfee VirusScan for desktops AV protection: runs on Windows 95/98, Me, NT, 2000, XP; DOS; Linux; HP-UX; SCO; AIX; Solaris
- McAfee VirusScan Thin Client for desktop AV protection: runs on Windows 95/98, NT, 2000
- McAfee NetShield for print/file server AV protection: runs on Windows NT and 2000; NetWare
- McAfee GroupShield GroupWare protection for e-mail servers (Domino and Exchange)
- McAfee WebShield SMTP: for Internet gateway AV protection for SMTP protocols
- McAfee Desktop Firewall for desktop intrusion detection and blended defense: runs on Windows 95/98, Me, NT, 2000, XP
- McAfee PortalShield: content protection for Microsoft SharePoint
- McAfee SpamKiller for E-Mail Servers: spam protection for Exchange 2000, 2003, and Domino
- ePolicy Orchestrator is the market leading tool for centralized, system security management, delivering a coordinated, proactive defense against malicious threats for the enterprise
- Administrators can scan and assess for system vulnerabilities, keep protection up-to-date, configure and enforce protection policies, and generate detailed graphical reports on McAfee system security and third-party solutions

Internet Gateway

Anti-Virus



McAfee WebShield Appliance (e250, e500, and e1000)

- McAfee WebShield e250, e500, and e1000 appliances combine hardware and award-winning, anti-virus software in integrated appliances that offer configure-and-forget solutions to make gateway defense instant, complete, and low-cost
- McAfee WebShield appliances plug easily into virtually any existing network and scan SMTP, HTTP, FTP, and POP3 traffic for hostile code or malicious content, and also guard against malicious Java, ActiveX, or JavaScript code
- McAfee WebShield appliances content-filter messages by blocking specific file names or message content, preventing your users from receiving messages with inappropriate content or spam mail, essential in maintaining protection from legal hassles, hoaxes, and traffic volume problems

McAfee System Protection Solutions at a Glance

C. McAfee Solutions at a Glance *continued*

Anti-Spam



McAfee SpamKiller for McAfee WebShield Appliances

McAfee Active Threat Protection builds on McAfee Active Virus Defense suite by adding firewall, anti-spam protection, and content management for Microsoft SharePoint Portal Server.

- McAfee SpamKiller for McAfee WebShield appliances provides protection from unsolicited spam e-mail
- Tuned for performance, McAfee SpamKiller provides protection for spam as an optional component of the McAfee WebShield appliances, offering up to a 95 percent spam detection rate out-of-the-box

Specialist Threat Protection Applications



McAfee Intercept

- Intrusion prevention solutions for servers and desktops
- Patented protection, effectively defends critical assets from malicious attacks like buffer overflows and worms
- Combines signatures with behavioral-rules technology, to proactively defend enterprises from known and unknown attacks, blocking them before they can cause damage



McAfee IntruShield

- McAfee IntruShield is a next-generation, network, intrusion-detection and prevention solution
- The innovative McAfee IntruShield family of products integrates patented signature, anomaly, and denial of service (DoS) analysis techniques, enabling accurate and intelligent attack detection and prevention on purpose-built appliances at multi-gigabit speeds
- This unprecedented harnessing of innovative technologies protects even the most demanding networks from the threat of known, unknown, and DoS attacks



Netasyst

- Netasyst™ LAN offerings keep your 10/100 Ethernet network running at peak performance levels
- The analyzer captures frames, simultaneously building a database of network objects from observed traffic to detect network anomalies. Once Netasyst has isolated, analyzed, and categorized a problem, it alerts you, explains the problem, and recommends corrective action
- Netasyst leverages Sniffer Technologies' expert analysis system to provide enhanced management automation, more comprehensive problem-solving information, and greater network visibility

McAfee Security Definitions

Competitive Displacement SKU—Provide customers a price incentive for replacing a competitor's product with a similar McAfee product

Desktop—Personal desktop computers, portable computers, workstations, and similar devices used by an enterprise

EULA (End User License Agreement)—Rules that govern how the end user can use the product once purchased

Grant Letter—Confirmation letter of licenses and support, which lets the customer know how many times he or she can legally copy the media pack; support grant number provides access to that support service

Software Volume License Program—Programs that establish terms and conditions for customers to receive volume discounts for purchasing right-to-copy licenses

Licensing—How we license and enforce our products

Media Kit—Boxed CD that may be supplied along with the license in order to install and use the software

Node—A network connection identified by a unique network address, including workstations, file servers, thin clients, mail servers, and other devices attached to the network, which are used by an enterprise and meet the minimum requirements for running any of the enterprise products

Perpetual License—Allows a customer to install and use indefinitely a particular version of software

PrimeSupport—Includes entitlements to upgrades, new versions and DAT files, as well as the following levels of technical support

ServicePortal: 24/7 self-support service

Connect Support: Technical Support. Standard business hours. Unlimited incidents

Priority Support: 24/7 support for critical operations. Unlimited incidents

Enterprise: Personal, proactive support for most critical operations; assigned Enterprise Support Account Manager; available standard business hours and emergency assistance outside business hours; unlimited incidents

Server—Includes file servers, mail servers, database servers, Web servers, and print servers, which are used by an enterprise and which meet the minimum requirements for running any of the enterprise products

Subscription License—Allows a customer to use a specific product for a time-limited period

Suite Crossgrade—Used when a customer is moving from one McAfee product to a different and/or more robust product

Transactional Program—Software volume license program that establishes the price band for each order individually

User/IP Address—Each person has a unique identifier; a user is an object in a directory or database and is defined as a physical entity



McAfee Security 3965 Freedom Circle, Santa Clara, CA 95054, 408.988.3832 main

Network Associates® products denote years of experience and commitment to customer satisfaction. The PrimeSupport® team of responsive, highly skilled support technicians provides tailored solutions, delivering detailed technical assistance in managing the success of mission critical projects—all with service levels to meet the needs of every customer organization. McAfee® Research, a world leader in information systems and security, continues to spearhead innovation in the development and refinement of all our technologies.

Network Associates, Sniffer, McAfee, Magic Solutions, IntruShield, AVERT, VirusScan, ePolicy Orchestrator, ePO, Total Virus Defense, GroupShield, WebShield, Virex, Desktop Firewall, SpamKiller, powered by SpamAssassin, PortalShield, ThreatScan, Entercept, Network Performance Orchestrator, Protection-in-Depth, Netasyst, NetSheild, and PrimeSupport are registered trademarks or trademarks of Network Associates, Inc. and/or its affiliates in the US and/or other countries. Sniffer® brand products are made only by Network Associates, Inc. All other registered and unregistered trademarks herein are the sole property of their respective owners. ©2003 Networks Associates Technology, Inc. All Rights Reserved. 9-net-ppp-002-0104