

User Lifecycle Management with BetterCloud

CURRENT CHALLENGES FOR IT TEAMS

In an ideal world, a user would never have to worry about having access to the right SaaS applications, correct permissions and settings within those applications, or accurate profile information when lifecycle changes occur. In reality, most IT teams lack the bandwidth to manually make user lifecycle changes quickly and the visibility to ensure SaaS data is up-to-date. When these challenges extend to user offboarding, it creates a security threat. Ex-employees retain access to sensitive data and SaaS applications long past their last day, leaving organizations continually vulnerable to data leaks and insider threats.

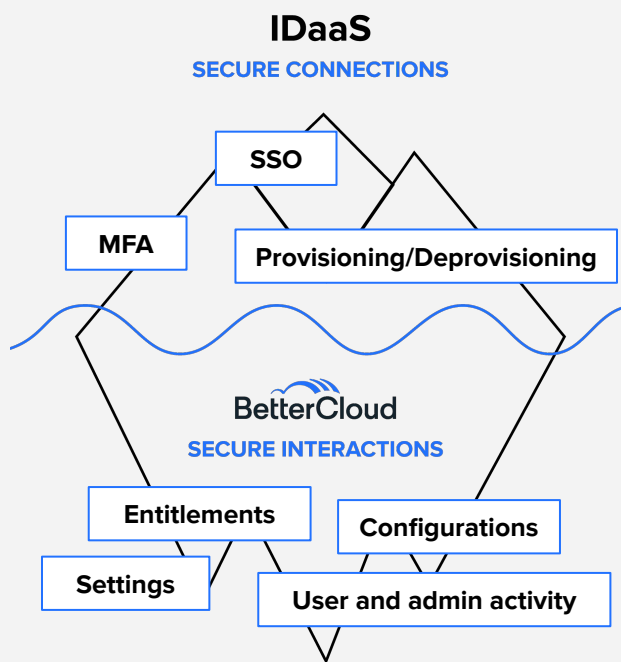
HOW CAN ORGANIZATIONS SOLVE THESE CHALLENGES?

The key to onboarding, offboarding, and everything in between is automating manual actions throughout the process. Using automation, IT teams can:

- Save time
- Reduce human error
- Enhance security

Most organizations are just scratching the surface with automating user lifecycle management. Scripting can help automate a few actions in a single application, but it isn't scalable or auditable. An IDaaS can do basic provisioning and deprovisioning across many SaaS applications, but doesn't offer the granularity to ensure each user has proper settings, configurations, and entitlements. BetterCloud offers deep user lifecycle management and a platform to create automated onboarding, offboarding and lifecycle workflows. When pairing BetterCloud with an IDaaS, IT teams can get the breadth and depth needed to fully manage users.

How BetterCloud Complements an IDaaS



CUSTOMER SPOTLIGHT



“Even if you use Okta for deprovisioning, it can't do everything that you need to do. BetterCloud picks up where Okta leaves off.”

Ryan Donnon, Director of IT

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WHY BETTERCLOUD IS THE BEST OPTION FOR USER LIFECYCLE MANAGEMENT

BetterCloud gives organizations the context, customization, and purpose-built features needed to fully automate user lifecycle management. Using BetterCloud's automated workflows, organizations ensure users have proper access from day one, up-to-date profile information, and that their access is fully revoked when they depart.

CUSTOMER SPOTLIGHT



classpass

“BetterCloud’s automated workflows have **made it easier** for ClassPass to **grow its business** around the world.”

Randy Tanenhaus, IT Manager



Save Time

Efficiency through automation and centralization of settings and controls



Manage Company Risk

Create automated processes to govern access to data and application settings

HOW AUTOMATED WORKFLOWS WORK IN BETTERCLOUD

